



Utility Payment Assistance Programs

APPLY FOR UTILITY ASSISTANCE PROGRAMS TODAY!

Universal Service Fund (USF) provides monthly credits of up to \$180 per month for household natural gas and electric bills. USF also offers forgiveness of overdue utility balances through the **USF-Fresh Start Program**. Through Fresh Start, each month a USF customer pays their current charges in full, a portion of the balance owed at time of enrollment is forgiven. Apply for USF online at: www.nj.gov/dca/dcaid or call **800-510-3102** to have an application mailed to you, find a local application agency, or request a home visit due to medical reasons. Learn more at: www.nj.gov/bpu/assistance/programs/.

Home Energy Assistance Program (HEAP) provides grants for household heating costs (electric, gas and deliverable fuels), heater repairs, medically-necessary cooling, and heating expenses included in rent. Self-screen for eligibility and apply online at: www.nj.gov/dca/dcaid or call **800-510-3102** to have an application mailed to you, find a local application agency, or request a home visit due to medical reasons. Income limits are the same as USF.

Payment Assistance for Gas and Electric (PAGE) provides grants for overdue natural gas and electric bills for low- and moderate-income households. If you are income eligible for USF or HEAP, you must apply for those programs first before seeking supplemental assistance from PAGE. You can apply online at: www.njshares.org or call **1-866-657-4273** or email info@njshares.org for assistance.

Lifeline Utility Assistance Program helps income eligible senior citizens and the disabled with their electric and natural gas costs. Apply for Lifeline with the NJSAVE application at: www.aging.nj.gov or call **800-792-9745** for more information.

Winter Termination Program (WTP) protects certain categories of customers from disconnection of gas, electric, water and/or sewer service during the winter months of November 15th – March 15th. Customers that participate in USF, HEAP, Lifeline, Pharmaceutical Assistance to the Aged and Disabled (PAAD), Work First New Jersey/Temporary Assistance to Needy Families, or Federal Supplemental Security Income (SSI) are eligible. Also, persons unable to pay their utility bills due to circumstances beyond their control may request the protection of WTP. To enroll, please call your utility company and request WTP protection. For more information, or if you have a complaint against your utility company, please call the New Jersey Board of Public Utilities at: **800-624-0241** or file a complaint online at: www.nj.gov/bpu.

If you are in danger of utility shut off, or if you are currently disconnected, apply for the programs above and inform your utility company immediately.



Income Limits for Energy Assistance Grant Programs 2023 - 2024

Household Size	PAGE	USF & HEAP	Lifeline
1	\$73,518	\$44,111	\$52,142
2	\$96,140	\$57,684	\$59,209
3	\$118,762	\$71,257	
4	\$141,384	\$84,830	
5	\$164,003	\$98,402	
6	\$186,625	\$111,975	
7	\$190,867	\$114,520	

*HEAP is only available from October 1st to June 30th.
Lifeline determines income in terms of married or single only.*

Know Your Rights! View Utility Customer Bill of Rights at:
www.nj.gov/bpu/assistance/rights/